

“Fruit Lagoon” (A brand under Warshay Investments (Pty) Ltd T/A KWV),
Win a Cape Town Experience Competition

TERMS & CONDITIONS

1. The promoters are “Fruit Lagoon” (a brand under Warshay Investments Pty (Ltd) Reg no 2012/018 792/07 ta KWV).
2. This promotional competition is open to all South African residents within the borders of South Africa, who are 18 years or older at the date of entry, in possession of a valid identity document, except any director, member, partner, employee, agent or consultant of the Promoters, the marketing service providers or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
3. This promotional competition commences on the date stipulated in the post and will run for 14 days from 6-20 September 2024, unless otherwise stated. Any entries received after the closing date will not be considered.
4. You agree and understand that you stand a chance to win a prize only and that there is no guarantee that you will receive a prize.
5. Although the Promoters have taken care to make sure that the prize is of a good quality, they do not give any warranties about the prize and you agree to accept the prize “as is”. Subject to applicable law, you also indemnify the Promoter against any damages that anyone may suffer as a result of the prize or this competition, including consequential and economic loss.
6. To enter, participants will be required to:
 - (a) “Like” and “follow” Fruit Lagoon, on Facebook (www.facebook.com/FruitLagoon) and Instagram (www.instagram.com/FruitLagoon) and this must still be active on the day of winner selection in order to qualify for selection.
 - (b) Like the post.
 - (c) Tag a friend you would take on the trip.
 - (d) Tell us why you should win the competition.
7. Entrants may enter once per competition, per platform unless otherwise stated. Spam/Post abuse is not allowed and will be disqualified from entry.
8. Participants are only eligible for 1 (one) prize under this competition.
9. The prize is:
 - (a) Two return flights to Cape Town from either Johannesburg or Durban on 12 October 2024.

- (b) One night stay on 12 October 2024 at Grand Daddy Hotel, 38 Long Street, Cape Town.
 - (c) Lunch or dinner for two on 12 October 2024 at Alice Restaurant at the Grand Daddy Hotel, including one Fruit Lagoon cocktail.
- 10. The promoters will not be held liable for any unforeseen costs involved in partaking in this competition incurred by the entrant. This includes, but is not limited to, all costs involved in entering the competition, interacting with the partners during or after the promotion, or costs involved in the acceptance of the prize. The prize does not include airport transfers to and from Cape Town International Airport and Grand Daddy Hotel. The prize does not cover any other meals, drinks, entertainment or transport in Cape Town apart from that stipulated in paragraph 9.
- 11. The winner will be selected by means of a random draw within 7 days of the end of the competition date, across both Facebook and Instagram unless otherwise stated. The winners with account pages that do not portray values and conduct in line with the Fruit Lagoon brand will be disqualified at the Promoter's discretion.
- 12. The winners will be notified via "DM" where the winner will be required to verify their details. The Promoters (or their agent) will endeavour to contact the prize winner once every day for 5 consecutive working days after their name is drawn. If the prize winner cannot be contacted during this period, the prize will be forfeited and another winner will be selected in accordance with the rules.
- 13. The winner will be required to provide their names, ID numbers and contact details and to sign an acknowledgment of receipt of the prize.
- 14. A copy of these rules can be found on the following website: www.kwv.co.za throughout the period of the promotional competition or can be obtained from the Consumer Call Centre on telephone number 021 807 3911.
- 15. The Promoters reserve the right to name winners publicly. By entering this promotional competition, prize winners agree to the publication of their names and likenesses by the Promoters. Participants will not be entitled to any payments or other remuneration for such publications or otherwise.
- 16. Any personal information submitted by you will be used solely for this competition and in accordance with current South African data protection legislation, the Consumer Protection Act and the Promoters' respective privacy policies.
 - The legal basis for processing your collected personal information is that processing is necessary to allow you to enter and to meet the legal requirements applicable to the Win a Cape Town Experience Competition.
 - This information may be shared with authorised KWV representatives (internal and contracted external parties) as required for business and legal purposes.

- As a participant you have the right to request access, change, or remove your personal.
- KWV will store your Competition personal information only for the period of time needed to select the winner(s) and in accordance relevant regulations. These regulations include and is not limited to Consumer Protection Act and the Protection of Personal Information Act

17. The Promoters shall not be responsible for any lost, damaged, delayed, incorrect or incomplete entries for any reason whatsoever. Proof of sending will not be accepted as proof of receipt.
18. The Promoters shall not be responsible for the failure of any technical element relating to this promotional competition that may result in an entry not being successfully submitted.
19. The Promoters reserve the right to disqualify any winner if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
20. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
21. The prizes are not exchangeable for cash and are not transferable.
22. The Promoters reserve the right to use the images, photo's and names taken of the winners for publicity purposes in any manner they deem fit, without remuneration being made payable to the winners. However, a winner has the right to object to these images being used by written notification to the Promoter at KWV Head Office, 57 Main Road, Southern Paarl 7624 Attention: Promotion Specialist.
23. The Promoters shall have the right to change or terminate the promotional competition immediately and without notice, if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoters or their agents.
24. In the event that the prize is not available despite the Promoters' reasonable endeavours to procure the prize, the Promoters reserve the right to substitute prizes of equal value.
25. Neither the Promoters, their agents, their associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.

26. The judges' decision is final and no correspondence will be entered into.
27. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.
28. The laws of South Africa govern these terms and conditions and participants agree to be subject to the exclusive jurisdiction of the South African courts.